

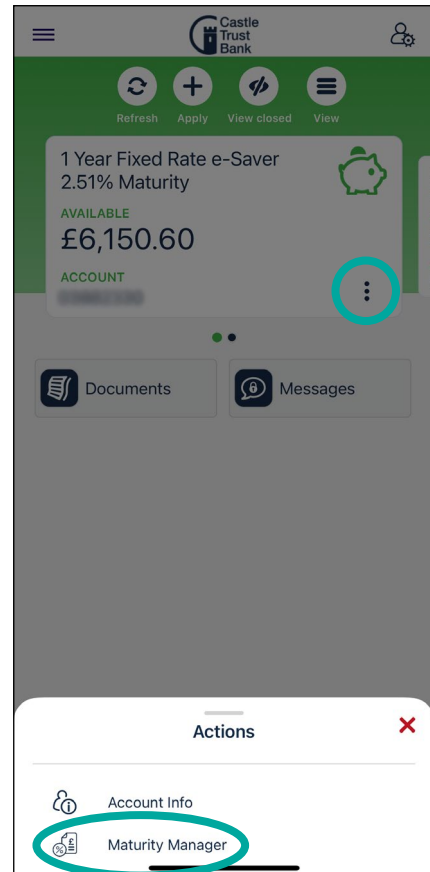
Placing Maturity instructions through the mobile app

If you have an account which is approaching maturity, the quickest and easiest way to let us know what you want to happen to the maturing funds is to give us your instructions through the mobile app.

To place your instructions, just follow these simple steps:

Step 1

Swipe through your accounts to find the one that is approaching maturity. Once found, press on the three dots at the bottom of the account box.



If you are within your 14 day maturity window, you will see 'Maturity Manager' at the bottom of the screen. Press this to start providing your instructions.

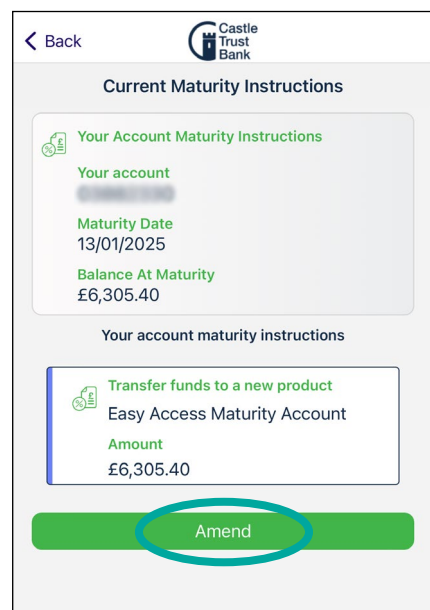
If the Maturity Manager doesn't appear, check to make sure that you have selected the correct account. If you have, it may be too early to provide your instructions.

Step 2

This next page will show the default maturity option for your account which is to transfer all maturing funds to a Castle Trust Bank Easy Access Maturity account.

If you would like something different to happen at maturity, press 'Amend' to change your instruction.

If you would not like to make any changes to your instruction at this point, press the 'Back' button in the top left of your screen to return to the home page.



Depending on your choice of instruction, you can press either of these dropdown arrows, or both.

Castle Trust Bank

Back

Maturity Instructions

Amount to allocate £6,305.40

Enter account maturity instructions

Your account

Maturity Date
13/01/2025

Balance At Maturity
£6,305.40

Transfer funds to my selected account

To Account

Transfer funds to a new product

Product

Submit

To reinvest all funds.

Step 3

Press on the bottom dropdown arrow to 'Transfer funds to a new product'.

Castle Trust Bank

Back

Maturity Instructions

Amount to allocate £6,305.40

Enter account maturity instructions

Your account

Maturity Date
13/01/2025

Balance At Maturity
£6,305.40

Transfer funds to my selected account

To Account

Transfer funds to a new product

Product

Submit

This will show you a list of all the products that are available to you, to reinvest your funds into.

Castle Trust Bank

Back

Maturity Instructions

Amount to allocate £3,305.40

Enter account maturity instructions

Your account

1 Year Fixed Rate e-Saver
2.51% Maturity
2.51% gross/AER

2 Year Fixed Rate e-Saver
3.03% Maturity
3.03% gross/AER

Ok

Cancel

Step 4

Select the product you would like, and press 'Ok'.

Step 5

Once you have selected the product that you would like to reinvest into, enter your full account balance and press 'Next'.

TIP:

Make sure you allocate the full amount stated at the top of the page. You will not be able to continue without doing so.

This will turn green when fully allocated.

Castle Trust Bank

Back

Maturity Instructions

Amount to allocate £0.00

Enter account maturity instructions

Your account

Maturity Date
13/01/2025

Balance At Maturity
£6,305.40

Transfer funds to my selected account

To Account

Transfer funds to a new product

1 Year Fixed Rate e-Saver 2.51%...

Interest Rate Up to 2.51% gross/AER

Amount
£6,305.40

Pay interest to: This Account

Next

The next screen shows the product summary page. Please be sure to read all of the summary box information carefully.

TIP:

Some of the boxes on this screen have additional hyperlinks leading to important documents. Be sure to click and view all of these additional documents before continuing.

Castle Trust Bank

Back

Maturity Instructions Product Summary

Summary Box

Pay Interest to
1 Year Fixed Rate e-Saver 4.16% Maturity

Selected Product
1 Year Fixed Rate e-Saver 4.16% Maturity

1. What is the interest rate?

4.16% AER / 4.16% gross p.a.*

Interest is calculated daily and paid at maturity. You will start earning interest once your account balance reaches £1,000.

Accounts with interest paying at maturity will have their interest paid into your Castle Trust Bank savings account on the day of maturity.

*The Annual Equivalent Rate (AER) illustrates what the interest rate would be if interest was paid and compounded once each year, and it makes it easier for you to compare savings accounts.
Gross p.a. is the interest rate without tax deducted.

Next

Step 6

Once you are ready, tick the final green box to confirm you have read all of the summary information, viewed all additional documents, and agree with the terms and conditions. If you are happy to continue, press submit.

Castle Trust Bank

Back

Your eligible deposits with Castle Trust Bank are protected up to a total of £85,000 by the Financial Services Compensation Scheme, the UK's deposit guarantee scheme. Any deposits you hold above the limit are unlikely to be covered.

For further information about the compensation provided by the FSCS, refer to the FSCS website at [FSCS.org.uk](https://www.fscs.org.uk)

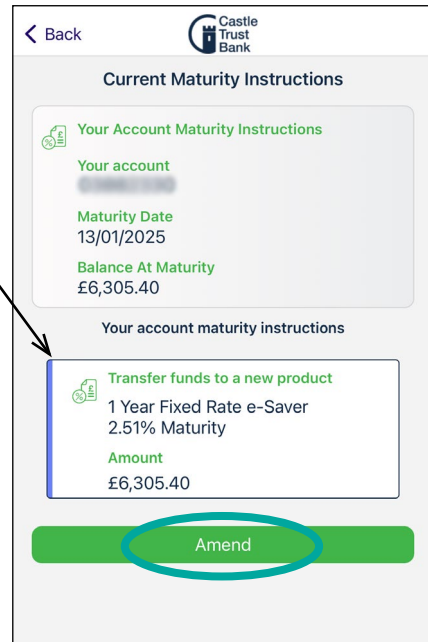
FSCS
Protected

Please tick the box to confirm that you have read the Summary Box and accept the Terms and Conditions for the selected product.

Submit

You will then be taken back to the summary page, where you can review the instruction that you have set.

If you want to change your instruction, you can do so by pressing 'Amend' again and following the same process.



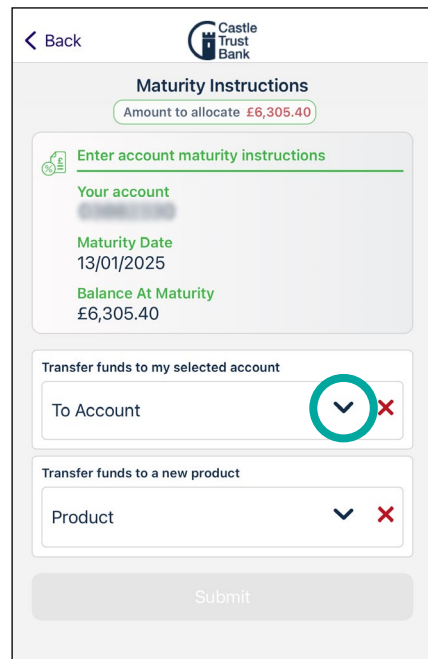
TIP:

You can amend your instructions as many times as you like, up to 11pm on the day before your maturity date.

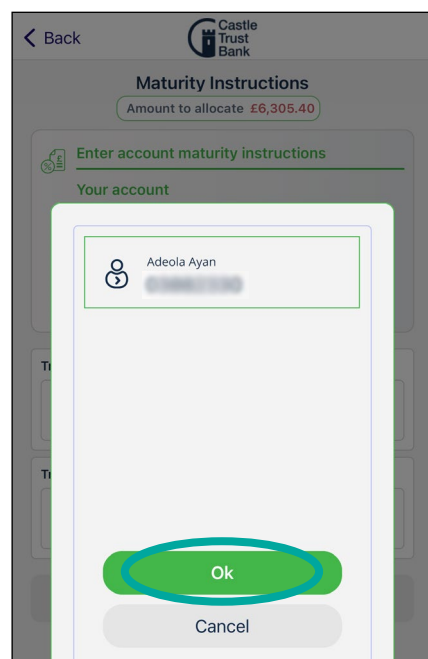
To partially reinvest your funds.

Step 3

If you're looking to reinvest some funds and withdraw the remaining funds, firstly press the top dropdown arrow to 'Transfer funds to your selected account'.



This will then show you a list of bank accounts that you can transfer to. These will be your Nominated Bank Account and your other Castle Trust Bank accounts, if you have any.



Step 4

Select the account you would like to transfer your funds to and press 'Ok'.

Step 5

Enter the amount you'd like to withdraw into the top 'amount' box.

Step 6

To reinvest your remaining balance, press the bottom dropdown arrow to 'Transfer funds to a new product'.

Step 7

Select the product you would like and press 'Ok'.

The next screen shows the product summary page. Please be sure to read all of the summary box information carefully.

TIP:

Some of the boxes on this screen have additional hyperlinks leading to important documents. Be sure to click and view all of these additional documents before continuing.

Castle Trust Bank

Maturity Instructions

Amount to allocate £3,305.40

Enter account maturity instructions

Your account

Maturity Date
13/01/2025

Balance At Maturity
£6,305.40

Transfer funds to my selected account

Adeola Ayan

Amount
£3,000.00

Transfer funds to a new product

Product

Submit

Castle Trust Bank

Maturity Instructions

Amount to allocate £3,305.40

Enter account maturity instructions

Your account

1 Year Fixed Rate e-Saver
2.51% Maturity
2.51% gross/AER

2 Year Fixed Rate e-Saver
3.03% Maturity
3.03% gross/AER

Ok

Cancel

Castle Trust Bank

Maturity Instructions Product Summary

Summary Box

Pay Interest to
1 Year Fixed Rate e-Saver 4.16% Maturity

Selected Product
1 Year Fixed Rate e-Saver 4.16% Maturity

1. What is the interest rate?

4.16% AER / 4.16% gross p.a.*

Interest is calculated daily and paid at maturity. You will start earning interest once your account balance reaches £1,000.

Accounts with interest paying at maturity will have their interest paid into your Castle Trust Bank savings account on the day of maturity.

*The Annual Equivalent Rate (AER) illustrates what the interest rate would be if interest was paid and compounded once each year, and it makes it easier for you to compare savings accounts.
Gross p.a. is the interest rate without tax deducted.

Step 8

Once you are ready, tick the final green box to confirm you have read all of the summary information, viewed all additional documents, and agree with the terms and conditions. Then press submit

Castle Trust Bank

Your eligible deposits with Castle Trust Bank are protected up to a total of £85,000 by the Financial Services Compensation Scheme, the UK's deposit guarantee scheme. Any deposits you hold above the limit are unlikely to be covered.

For further information about the compensation provided by the FSCS, refer to the FSCS website at [FSCS.org.uk](https://www.fscs.org.uk)

fscs
Protected

Please tick the box to confirm that you have read the Summary Box and accept the Terms and Conditions for the selected product.

Submit

Step 9

You will then be shown a summary of your instructions.

If you are happy to continue, press next to submit.

TIP:

Make sure you allocate the full amount stated at the top of the page. You will not be able to continue without doing so.

This will turn green when fully allocated.

Castle Trust Bank

Maturity Instructions
Amount to allocate £0.00

Enter account maturity instructions

Your account
Maturity Date 13/01/2025
Balance At Maturity £6,305.40

Transfer funds to my selected account
Adeola Ayan

Amount £3,000.00

Transfer funds to a new product
1 Year Fixed Rate e-Saver 2.51%...

Interest Rate Up to 2.51% gross/AER
Amount £3,305.40

Pay interest to: This Account

Next

You will then be taken back to the summary page, where you can review the instruction that you have set.

If you want to change your instruction, you can do so by pressing 'Amend' again and following the same process.

Maturity Instructions

Your account maturity instructions

Your account 03882284
Maturity Date 12/01/2024
Balance At Maturity £6,305.40

Your account maturity instructions

Transfer funds to my selected account
Transfer to Adeola Ayan, sort code:110001, a/c:11111111
Amount £3,000.00

Transfer funds to a new product
1 Year Fixed Rate e-Saver 2.51% Maturity
Amount £3,305.40

Amend

TIP:

You can amend your instructions as many times as you like, up to 11pm on the day before your maturity date.

For full withdrawal.

Step 3

If you're looking to withdraw the whole of your maturing balance, press the top dropdown arrow to 'Transfer funds to your selected account'.

Castle Trust Bank

Back

Maturity Instructions

Amount to allocate £6,305.40

Enter account maturity instructions

Your account

Maturity Date 13/01/2025

Balance At Maturity £6,305.40

Transfer funds to my selected account

To Account

Transfer funds to a new product

Product

Submit

This will then show you a list of bank accounts that you can transfer to. These will be your Nominated Bank Account and your other Castle Trust Bank accounts, if you have any.

Castle Trust Bank

Back

Maturity Instructions

Amount to allocate £6,305.40

Enter account maturity instructions

Your account

Adeola Ayan

Ok

Cancel

Step 4

Select the account you would like to transfer your funds to and press 'Ok'.

Step 5

Once you have selected the account that you would like to transfer your funds into, enter your full account balance and press 'Submit'.

TIP:

Make sure you allocate the full amount stated at the top of the page. You will not be able to continue without doing so.

This will turn green when fully allocated.

Castle Trust Bank

Back

Maturity Instructions

Amount to allocate £0.00

Enter account maturity instructions

Your account

Maturity Date 13/01/2025

Balance At Maturity £6,305.40

Transfer funds to my selected account

Adeola Ayan 110001 11111111

Amount £6,305.40

Transfer funds to a new product

Product

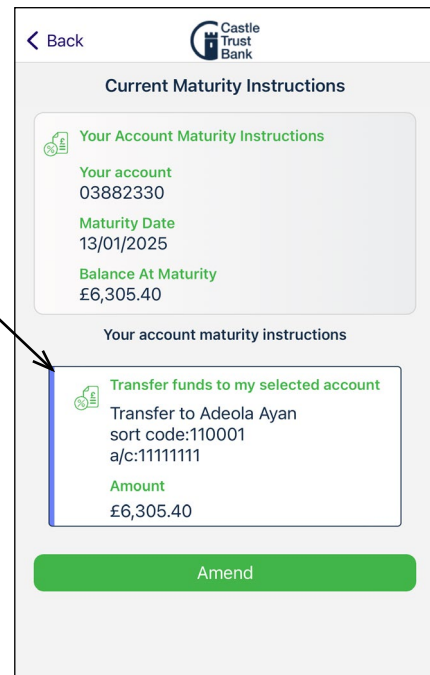
Submit

You will then be taken back to the summary page, where you can review the instruction that you have set.

If you want to change your instruction, you can do so by pressing 'Amend' again and following the same process.

TIP:

You can amend your instructions as many times as you like, up to 11pm on the day before your maturity date.



Once you have registered your instruction we'll take care of the rest, so you can sit back and wait for your account to mature.