Castle Trust

Job description

Job title	Infrastructure Engineer
Reports to	Head of IT and Infrastructure
Location	Basingstoke
Job purpose summary	Part of the Infrastructure team. Responsible for monitoring and maintaining the current infrastructure and supporting the Head of IT and Infrastructure with the design and development of infrastructure and automation solutions.
Benefits	• Competitive Basic salary • Discretionary bonus scheme up to 10% • 20 days holiday, plus 8 Bank Holidays • Private Medical Insurance • Life Insurance 5 x salary • Contributory Pension Scheme • Comprehensive training and ongoing development • Located only 5 minutes from Basingstoke train station & shops • Relaxed dress code • Great opportunities for career progression across the Castle Trust Group

Key responsibilities and accountabilities

- Maintaining infrastructure using configuration management tool
- Ensuring maximum system uptime
- Ensuring that all systems are working at optimal levels
- Troubleshooting & resolving complex issues
- Proactively responding to technical issues; received directly or through the trouble ticket system
- Using trouble ticket system to track and prioritise workload and report to stakeholders
- Continuously fine-tune & automate infrastructure, deployments, monitoring & other routines
- Working collaboratively with the Development team (e.g. deployment of code releases to Production)
- Contribute to the design & development of infrastructure solutions
- Support the development and integration of new technologies and system requirements
- Develop automation strategies
- Support new technology planning and implementation
- Working with the latest technologies to monitor and automate environments
- Create and update technical documentation

Key competencies, skills and experience

- Experience of being a successful Linux engineer
- Experience of working with Amazon Web Services & Solutions
- Has held a variety of technical roles
- Previous successful experience of virtual and cloud environments
- Broad range of technical knowledg
- Knowledge of networking, TCP/IP, DNS, LAN/WAN, VPN, Routers, Switches and Firewalls.